## Supplier Performance Management

“The Principles behind the Supplier Performance Management process is to monitor, update supplier performance within database and to centralize records for all suppliers worked with Al Dar.

Supplier Performance monitoring aids in identifying and eliminating consistent underperforming suppliers and updating database for suppliers to be considered for forthcoming business opportunities at Aldar. “

### **“Process Guidelines Description**

**1.            Share supplier performance evaluation**

Procurements identifies the relevant end user division and share the supplier performance evaluation criteria for evaluation purposes.

The frequency of supplier performance evaluation is once every six months. For contract period less than 6 months, supplier evaluation is performed at the end of contract period.

**2.            Evaluation by relevant end user division**

Relevant end user division evaluates the performance of supplier based on their classification category and nature of work.

**3.            Update supplier database**

Upon receiving feedback from relevant end user division, Procurement updates the supplier database.

**4.            Update category Supplier**

For repeated non-performers, Procurement to re-visit the bidder list included under the category supplier and proceed for supplier suspension in database accordingly.”